



Editor, Patsy Whitehead, CCC
Featured above: Nolin RECC Cashier Associate
Yvonne Thompson, 16 years of service

Comments from the President and CEO

The power behind your power

As April arrives, it brings with it the showers that produce spring flowers. It also marks the beginning of a potentially stormy season that can cause power outages. While Nolin strives to provide reliable electricity to our members, there are times when Mother Nature has other plans.

Most of us can ride out a storm from the comfort and convenience of

our homes. However, there is a group of professionals that spring into action when the weather takes a turn for the worst—co-op lineworkers.

One of the most dangerous jobs

Braving stormy weather and other challenging conditions, lineworkers must often climb 40 or more feet in the air, carrying heavy equipment to restore power. Listed as one of the 10 most dangerous jobs in the U.S., lineworkers must perform detailed tasks next to high voltage power lines. To help keep them safe, lineworkers wear specialized protective clothing and equipment at all times when on the job. This includes special fire-resistant clothing that will self-extinguish, limiting potential injuries from burns

and sparks. Insulated rubber gloves are worn to protect them from electrical shock. While the gear provides protection, it also adds additional weight and bulk, making the job more complex.

In addition to the highly visible tasks lineworkers perform, their job today goes far beyond climbing to the top of a pole to repair a wire. They are also information experts that can pinpoint an outage from miles away and restore power remotely. Line crews use their laptops and cell phones to map outages, take pictures of the work they have done and troubleshoot problems. In our community, Nolin

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Nolin RECC line tech Tommy Sullivan. Photo by Patsy Whitehead.



Nolin RECC is a not-for-profit organization that exists to improve the lives of those we serve. This July, Nolin will celebrate 80 years of service to its members and the community. Our goal and commitment to you is to continue to exceed your expectations for the next 80 years and beyond!



Mickey Miller
President & CEO

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RECC lineworkers are responsible for keeping 3,000 miles of lines across nine counties working, in order to bring power to your home and our local community 24/7, regardless of the weather, holidays or personal considerations.

While some of the tools that lineworkers use have changed over the years, namely the use of

technology, the dedication to the job has not. Being a lineworker is not a glamorous profession. It can be a dangerous occupation, requiring them to work near high voltage lines in the worst of conditions, at any time of the day or night. During tornadoes, wildfires or storms, crews often work around the clock to restore power. While April is known

for spring showers, there is also a day set aside to “thank a lineworker.”

Lineworker Appreciation Day is April 9. So during the month of April, if you see a lineworker, please pause to say thank you to the power behind your power. Let them know you appreciate the hard work they do to keep the lights on, regardless of the conditions.

Earth Day 2018

Celebrate the earth through our renewable energy programs

Nolin RECC is proud to provide clean, renewable energy that is delivered more reliably and affordably than ever before.

This year the renewable programs from Nolin and Kentucky’s Touchstone Energy Cooperatives have reached new heights because of Cooperative Solar Farm One. Located in Clark County, this 60-acre solar farm is one of the state’s largest sun-to-electricity projects, featuring more than 32,000 panels. It produces enough electricity to supply all the power for about 1,000 typical Kentucky homes.

Participants in Cooperative Solar can buy a 25-year license at \$460 per panel to support renewable energy, and it’s easy to sign up at www.cooperativesolar.com.

We also offer a program called *envirowatts*. We started it back in 2003 when we built Kentucky’s first renewable energy plants and used the gas from decaying landfill trash to make electricity. There are now six of these plants



Bill Gatherwright checks one of the 32,000 panels in Cooperative Solar Farm One, which was built last year by East Kentucky Power Cooperative. Photo: Tim Webb

in the commonwealth. They are part of an expanded *envirowatts* program that gives members the option of supporting renewable power generated from wind, water or the sun.

Envirowatts is both environmentally responsible and a cost-efficient way to produce power. For as little as \$2.75 a month, you

can participate in this program. Learn more at www.envirowattsky.com.

With Earth Day taking place April 22, there’s no better—or easier—way to celebrate our natural treasures than by investing in one of our clean, renewable energy programs.

At Nolin, we don’t just talk about taking care of our Kentucky home. We’re doing it.

Apply for Operation Round-Up grant

Applications are being accepted until 5 p.m., May 11, 2018

Nolin RECC offers its members a unique program that allows them to voluntarily contribute to a special account earmarked to help worthy causes in the community. The program is appropriately called Operation Round-Up (ORU) because it rounds up electric bills to the next highest dollar. The extra change in the form of quarters, nickels, dimes and pennies goes in the ORU account. Member participation is voluntary and is open throughout the year.

ORU is currently accepting applications for local community projects that are in need of funding.

Interested parties can visit www.nolinrecc.com to access an application, or call the Nolin office at (270) 765-6153, ext. 1050 for additional information. Deadline for applications is 5 p.m., May 11, 2018.



Coming your way soon—80th Annual Meeting

Mark your calendars for the Nolin RECC 80th Annual Meeting! It takes place at John Hardin High School on June 22, 2018. Registration is from 5:30–7 p.m. with the business meeting promptly starting at the close of member registration.

All prizes will be presented immediately after the business meeting.



Electric substations are deadly

Another major safety concern today is the theft of copper from substations. Copper theft is dangerous. There's a reason warning signs are posted around substations: the high voltage within can easily kill untrained and unqualified people.

Please report to us or local law enforcement any suspicious activity you see at substations, along power lines or on utility poles.

Nolin provides mobile device app for Co-op Connections Card

Need to know which businesses offer a Co-op Connections Card discount while you're out running errands? Simply download Nolin's Co-op Connections Card app for the iPhone, iPod Touch, iPad, Droid and Blackberry.

The Co-op Connections Card, a benefit of Nolin RECC membership, offers discounts from area businesses and national retailers. Once downloaded, the app gives you a virtual card, which includes

vital prescription discount information right on your phone.

You can also present the virtual card to a pharmacist who can use that information for the discount if you don't have your physical Co-op Connections Card in hand. In addition, the card offers discounts on certain medical services through our Healthy Savings program.

Even when you are out of town or on vacation, you can find Co-op

Co-op Connections® Card



Connections Card discounts in the area easily.

To download the free app, go to www.connections.coop and follow the instructions.

For a complete listing of local and national offers visit www.nolinrecc.com.



Manage your account

SmartHub provides you with a secure way to manage your electric bill online. You can also make payments, report a service interruption, and compare monthly and yearly electricity usage. Visit www.nolinrecc.com and click on SmartHub.

New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement.

Congratulations to our latest winner, Harriette L. Head, of Elizabethtown.

We've Got Your Number! \$25 WIN \$25 Worth of FREE Electricity

Nolin News features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News!*

HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.–5:00 p.m., Mon-Fri
(Office closed from 12:30-1:30 daily)

TOLL-FREE BUSINESS CALLS — 1-888-637-4247
PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359
FOR EMERGENCIES — (270) 765-6153

Website: www.nolinrecc.com
email: comments@nolinrecc.com

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